Direct Energy Services, LLC ~ Toll-Free Phone: 1-888-566-9988
www.directenergy.com ~ csdirectenergy@directenergy.com

SCHEDULE A TO TERMS AND CONDITIONS

RATE PLAN SUMMARY

Electricity supply service in

AEP COLUMBUS SOUTHERN POWER

INITIAL / RENEWAL TERM SUPPLY RATE	During the Initial Term, you will pay Direct Energy $0.05790 per KWH. This price is for your natural gas generation service and it includes transmission and gross receipts tax, but does not include distribution charges and other taxes, utility fees and charges.
RATE PLAN TYPE	If this box ☒ is checked, you chose the Power on Command Plan!
INITIAL TERM	24 monthly billing cycles.
EFFECTIVE DATE	After you enter into this Agreement, the term of this Agreement will begin on the next available meter read date that your electric generation supplier is changed to Direct Energy by the EDU. The Initial Term of your service will begin on the start date of the next monthly billing cycle.
	$0
RENEWAL PERIOD FOR SUPPLY RATE	Upon completion of the Initial Term, this Agreement will automatically renew on a month-to-month basis ("Renewal Period") at a variable price per KWH for electricity an/or per Therm for natural gas with no cancellation fee. Direct Energy will send you a notice of renewal at least forty-five (45) days but not more than ninety (90) days prior to the renewal date apprising you of any proposed changes in terms and conditions of this Agreement and your right to renew, terminate or renegotiate this Agreement. See the Terms and Conditions for further information.
ELECTRIC/NATURAL GAS CONTACT INFORMATION AND EMERGENCY CONTACT	For emergencies, contact American Electric Power at 1-800-672-2231. For general inquiries write to 1 Riverside Plaza, Columbus, OH 43215.

Your Utility will remain responsible for the delivery of power and/or natural gas to your home and will continue to respond to any service calls and emergencies. Switching to Direct Energy will not impact the reliability of your electric and/or natural gas service. Your Utility will continue to bill you on their regular billing cycles, and their bill will include the charges under your Agreement with Direct Energy. Your payments will be due as set out in those bills. If you are a Supplier Consolidated Billing customer, Direct Energy will begin to bill you on the utilities regular billing cycles. The utility charges will also be shown on these consolidated bills.