Direct Energy Services, LLC ~ Toll-Free Phone: 1-888-566-9988
www.directenergy.com ~ csdirectenergy@directenergy.com

SCHEDULE A TO TERMS AND CONDITIONS

RATE PLAN SUMMARY

Electricity supply service in

CLEVELAND ELECTRIC ILLUMINATING

INITIAL / RENEWAL TERM SUPPLY RATE	Fixed rate of $0.05490 per KWH. See the Terms & Conditions for additional details.
RATE PLAN TYPE	If this box ☐ is checked, you chose the Connect to Comfort Plan!
INITIAL TERM	12 monthly billing cycles.
EFFECTIVE DATE	After you enter into this Agreement, the term of this Agreement will begin on the next available meter read date that your electric generation supplier is changed to Direct Energy by the EDU. The Initial Term of your service will begin on the start date of the next monthly billing cycle.
	$0
RENEWAL PERIOD FOR SUPPLY RATE	After the Initial Term, your Agreement will automatically continue on a month-to-month basis, and you will pay a variable price per KWH, which may be higher or lower each monthly billing cycle. This price includes your energy and transmission charges and excludes taxes, utility delivery charges and other utility charges and fees. The renewal is automatic and does not require your affirmative consent, although there may be a change to the price or the terms and conditions in the Agreement. See Section 4 of the Terms and Conditions for further information.
ELECTRIC/NATURAL GAS CONTACT INFORMATION AND EMERGENCY CONTACT	For emergencies, contact Cleveland Electric Illuminating at 1-888-544-4877. For general inquiries call 1-800-589-3101 or write to PO Box 3638 Akron, OH, 44309-3638.

Your Utility will remain responsible for the delivery of power and/or natural gas to your home and will continue to respond to any service calls and emergencies. Switching to Direct Energy will not impact the reliability of your electric and/or natural gas service. Your Utility will continue to bill you on their regular billing cycles, and their bill will include the charges under your Agreement with Direct Energy. Your payments will be due as set out in those bills. If you are a Supplier Consolidated Billing customer, Direct Energy will begin to bill you on the utilities regular billing cycles. The utility charges will also be shown on these consolidated bills.