THIRD PARTY SUPPLIER CONTRACT SUMMARY FOR:



Direct Energy Services, LLC, PO Box 180, Tulsa, OK 74101-0180 Third Party Supplier Information: 1-888-548-7540, http://www.directenergy.com, csdirectenergy@directenergy.com By entering into this contract, you GSL-0088/ESL-0078 are agreeing to purchase your Direct Energy will be responsible for the energy supply portion listed on your utility bill. electricity supply from this supplier. You will pay a fixed amount per KWH for the Initial Term, listed below, of your Price Structure: agreement. Supply Price: \$0.11190 per KWH Statement Regarding Savings: This product is not guaranteed to provide savings compared to the default utility rate. Amount of time required to change Please allow up to two (2) billing cycles for a return to default utility service or movement from TPS back to default service or to another energy supplier, should you choose to cancel your agreement with Direct to another TPS: Energy. Please refer to the Account Breakdown page (if any) for a listing of any applicable incentives you elected to receive. Incentives: You will have seven (7) calendar days from the date of your utility's confirmation notice Right to Cancel/Rescind: to cancel this agreement by contacting your utility with the contact information listed below. Your Initial Term will begin on your next meter read date after your utility processes Contract Start Date: your enrollment request. Your switch to Direct Energy may take up to two (2) billing cycles. Contract Term/Length: 12 monthly billing cycles. Cancellation/Early Termination You can cancel this Agreement at any time without an early cancellation fee. To cancel Fees: (per account) vour service, you must contact Direct Energy using the contact information provided in At the end of your Initial Term with Direct Energy, your agreement will continue on a month-to-month basis and you will pay a variable price per KWH, unless you contact Direct Energy to discuss new, fixed pricing plans. This variable price may be higher or Renewal Terms: lower each monthly billing cycles. You may also return to default utility service or change energy suppliers. Our service will continue until either of us cancels the contract. Slamming is the unauthorized change of a customer's electric power supplier or natural gas supplier from one company to another. To report this practice or to file other complaints, you may contact the Board of Public Utilities, Division of Customer Complaints: Assistance at (800) 624-0241 or visit https://www.state.nj.us/bpu/assistance/ complaints/inquiry.html. You may also contact us and pursue other remedies as specified in this contract below. JCP&L Emergency contact: (888) 544-4877; Customer service: (330) 761-4348; https://www.firstenergycorp.com/jersey_central_power_light.html. Your utility will

Para obtener una versión en español del contrato, comuníquese con atención al cliente al 1-888-548-7540.

continue to deliver the electricity and you will continue to pay the utility for this service.

You should call the utility in the event of any emergencies, outages, etc.

Distribution Company Information: