Direct Energy Services, LLC ~ Toll-Free Phone: 1-866-348-4194 ~ PO Box 180,
Tulsa, OK 74101-0180 ~ www.directenergy.com
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# DIRECT ENERGY CUSTOMER DISCLOSURE STATEMENT FOR ELECTRICITY OR NATURAL GAS

## Schedule A to Terms and Conditions

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|---|---|
| **PRICE** [1] | $0.05890/KWH |
| **FIXED OR VARIABLE** | Fixed rate. |
| **RATE PLAN TYPE** | **If this box** ☐ **is checked, you chose the Connect to Comfort Plan!** |
| **LENGTH OF THE AGREEMENT** | 18 monthly billing cycles. |
| **PROCESS FOR THE RESCISSION OF THE AGREEMENT WITHOUT PENALTY** | Customer may contact us at 1-866-348-4194 to rescind within 3 business days. |
| **EARLY CANCELLATION FEE DURING INITIAL TERM** | $0 |
| **AMOUNT OF LATE PAYMENT FEE AND METHOD OF CALCULATION** | Past due charges may incur a late fee of 1.5% per month or the interest rate posted in your local utility's tariff. |
| **PROVISIONS FOR RENEWAL OF THE AGREEMENT** | We will send you a renewal notice between 30 and 60 days prior to the end of your Initial Term. This Agreement shall automatically renew for successive month-to-month periods at our standard variable rate plan as per the price applicable to the Terms and Conditions. |
| **CONDITIONS UNDER WHICH SAVINGS ARE GUARANTEED** | None. |

1. Your Utility will remain responsible for the delivery of power and/or natural gas to your home and will continue to respond to any service calls and emergencies. Switching to Direct Energy will not impact the reliability of your electric and/or natural gas service. Your Utility will continue to bill you on their regular billing cycles, and their bill will include the charges under your Agreement with Direct Energy. Your payments will be due as set out in those bills.