



SCHEDULE A TO TERMS AND CONDITIONS

RATE PLAN SUMMARY

| | |
|---|--------------------------------------|
| INITIAL / RENEWAL TERM SUPPLY RATE | |
| RATE PLAN TYPE | If this box <input type="checkbox"/> |
| INITIAL TERM | |
| EFFECTIVE DATE | |
| EARLY CANCELLATION FEE DURING INITIAL TERM | |
| RENEWAL PERIOD FOR SUPPLY RATE | |
| ELECTRIC/NATURAL GAS CONTACT INFORMATION AND EMERGENCY CONTACT | |

Your Utility will remain responsible for the delivery of power and/or natural gas to your home and will continue to respond to any service calls and emergencies. Switching to Direct Energy will not impact the reliability of your electric and/or natural gas service. Your Utility will continue to bill you on their regular billing cycles, and their bill will include the charges under your Agreement with Direct Energy. Your payments will be due as set out in those bills. If you are a Supplier Consolidated Billing customer, Direct Energy will begin to bill you on the utilities regular billing cycles. The utility charges will also be shown on these consolidated bills.