

SCHEDULE A TO TERMS AND CONDITIONS

DISCLOSURE SUMMARY

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| PRODUCT NAME | | | |
| LENGTH OF THE AGREEMENT | | | |
| FIXED PER KWH PRICE | | | |
| CHARGES | Your bill will be calculated using the rate per kilowatt hour multiplied by kilowatt hours used. | | |
| FIXED PRICE RESIDENTIAL CUSTOMERS WHO USE | 500 kWh | 1000 kWh | 1500 kWh |
| WILL PAY | | | |
| ENVIRONMENTAL CHARACTERISTICS | | | |
| EARLY TERMINATION FEE | | | |
| LATE PAYMENT FEE | No. | | |
| RENEWAL TERMS | At the end of the Initial Term, the Agreement will either automatically renew on a month-to-month basis at a variable price per kWh with no early cancellation fee or at a new fixed rate depending on the plan selected unless the agreement is terminated or transferred within five (5) days following the renewal notice. See Terms and Conditions for additional details. | | |
| ELECTRIC ASSISTANCE PROGRAM | Consistent with the New Hampshire Public Utilities Commission's ruling ¹ , customers who receive a benefit from the Electric Assistance Program ("EAP") will be able to apply the EAP discount to the energy supply portion of their electric utility bill. | | |

¹New Hampshire PUC Order No. 26,132 in Docket DE 18-057 - Statewide Low-income Electric Assistance Program dated May 4, 2018.

Your Utility will remain responsible for the delivery of power to your home and will continue to respond to any service calls and emergencies. Switching to Direct Energy will not impact the reliability of your electric service. Your Utility will continue to bill you on their regular billing cycles, and their bill will include the charges under your Agreement with Direct Energy. Your payments will be due as set out in those bills.