



SCHEDULE A TO TERMS AND CONDITIONS
RATE PLAN SUMMARY

INITIAL / RENEWAL TERM SUPPLY RATE	
RATE PLAN TYPE	If this box ☐
INITIAL TERM	
EFFECTIVE DATE	
RENEWAL PERIOD FOR SUPPLY RATE	
ELECTRIC/NATURAL GAS CONTACT INFORMATION AND EMERGENCY CONTACT	

Your Utility will remain responsible for the delivery of power and/or natural gas to your home and will continue to respond to any service calls and emergencies. Switching to Direct Energy will not impact the reliability of your electric and/or natural gas service. Your Utility will continue to bill you on their regular billing cycles, and their bill will include the charges under your Agreement with Direct Energy. Your payments will be due as set out in those bills.