



SCHEDULE A TO TERMS AND CONDITIONS  
RATE PLAN SUMMARY

|                                                                    |                                                 |
|--------------------------------------------------------------------|-------------------------------------------------|
| INITIAL / RENEWAL<br>TERM SUPPLY RATE                              |                                                 |
| RATE PLAN TYPE                                                     | If this box is checked <input type="checkbox"/> |
| INITIAL TERM                                                       |                                                 |
| EFFECTIVE DATE                                                     |                                                 |
| EARLY CANCELLATION<br>FEES DURING INITIAL<br>TERM<br>(per account) |                                                 |
| CONTINUATION<br>PERIOD FOR SUPPLY<br>RATE                          |                                                 |
| NATURAL GAS<br>CONTACT<br>INFORMATION AND<br>EMERGENCY CONTACT     |                                                 |

Your Utility will remain responsible for the delivery of power and/or natural gas to your home and will continue to respond to any service calls and emergencies. Switching to Direct Energy will not impact the reliability of your natural gas service. Your Utility will continue to bill you on their regular billing cycles, and their bill will include the charges under your Agreement with Direct Energy. Your payments will be due as set out in those bills.