Direct Energy Services, LLC ~ Toll-Free Phone: 1-888-326-8559 www.directenergy.com ~
csdirectenergy@directenergy.com

# SCHEDULE A TO TERMS AND CONDITIONS

## RATE PLAN SUMMARY

Natural gas supply service in

DTE GAS

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|---|---|
| **INITIAL / RENEWAL TERM SUPPLY RATE** | During the Initial Term, you will pay Direct Energy $0.32900 per CCF. This rate excludes utility related charges and taxes. See Section 2 of Terms and Conditions for further information. |
| **RATE PLAN TYPE** | If this box ☐ is checked, you chose the Connect to Comfort Plan! |
| **INITIAL TERM** | 18 monthly billing cycles. |
| **EFFECTIVE DATE** | Your service under this Contract will begin with the billing cycle following processing and acceptance of your enrollment request by your Utility. |
| **EARLY CANCELLATION FEES DURING INITIAL TERM** **(per account)** | $0 |
| **CONTINUATION PERIOD FOR SUPPLY RATE** | At least sixty (60) days prior to the end of your Initial Term, you will receive notice about the continuation of your contract. At that time, you may continue with Direct Energy under the proposed offer or cancel your Contract and switch to another supplier or back to the Utility with no penalty. If you do not respond to the notice within the sixty (60)-day period, Direct Energy will provide you service according to the terms of the notice. See Section 3 of the Terms and Conditions for further information. |
| **NATURAL GAS CONTACT INFORMATION AND EMERGENCY CONTACT** | For energy emergencies, please contact DTE Energy Gas Company at 1-800-947-5000. For DTE customer care, please call 1-800-477-4747 or write to P.O. Box 740786 Cincinnati, OH 45274-0786. |

Your Utility will remain responsible for the delivery of power and/or natural gas to your home and will continue to respond to any service calls and emergencies. Switching to Direct Energy will not impact the reliability of your natural gas service. Your Utility will continue to bill you on their regular billing cycles, and their bill will include the charges under your Agreement with Direct Energy. Your payments will be due as set out in those bills.