DISCLOSURE LABEL
Direct Energy Services, LLC

Generation Price
Average price per kWh for customers at different levels of use in the period 04/01/2025 – 03/31/2026. Prices do not include regulated charges for customer service and delivery.

	Residential - Avg. Price per kWh				Commercial - Avg. Price per kWh			
Avg. Use per Month	250 kWh	500 kWh	1,000 kWh	2,000 kWh	1,000 kWh	10,000 kWh	20,000 kWh	40,000 kWh
National Grid	0.1706	0.1706	0.1706	0.1706	N/A	N/A	N/A	N/A
Eversource Energy (NSTAR)	0.15112	0.15112	0.15112	0.15112	N/A	N/A	N/A	N/A
Eversource Energy (WMECo)	0.13043	0.13043	0.13043	0.13043	N/A	N/A	N/A	N/A

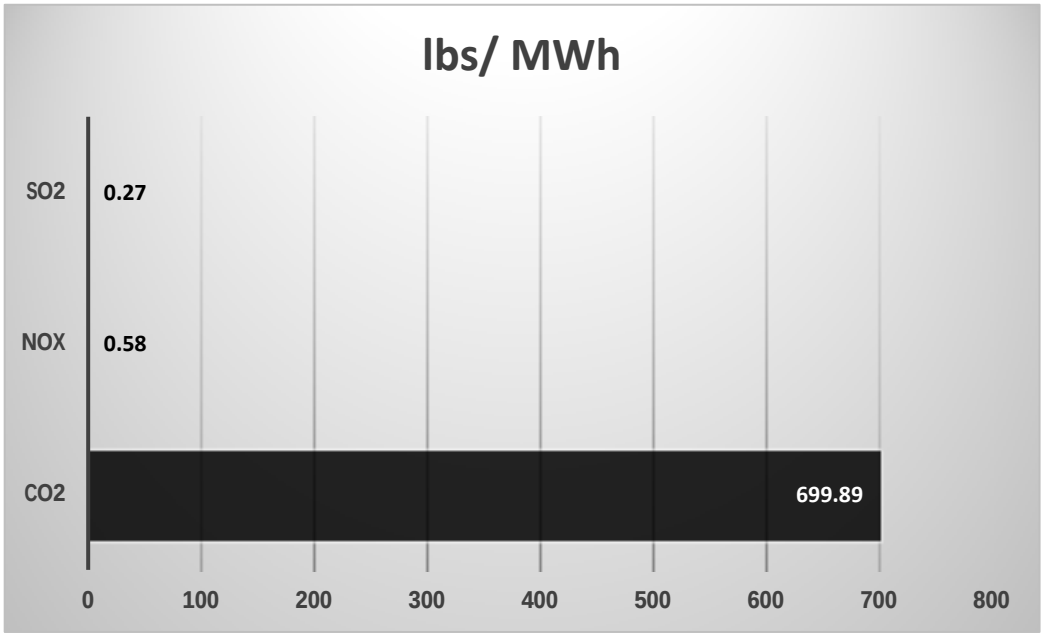
Contract
Contract Terms: You will receive a fixed or variable electricity supply price for the number of months specified in your contract. The renewal terms for your agreement with us are also specified in your contract. For any renewal term, the new price may be higher or lower than the current price. To compare your price, see your latest bill for the supply price we charged.

Power Sources
Demand for electricity from all Direct Energy Services, LLC customers in the period 04/01/2025 – 03/31/2026 was met by generation from the following sources. (Total % may not equal sum due to rounding)

Power Sources	Known Resources	System Power	Total	Direct Energy Services, LLC Green Electricity
Air-source heat pump	0%	0.35%	0.35%	If you are enrolled in a Green electricity product, you are supporting cleaner electricity by offsetting 100% of your annual paid electricity usage with an equivalent amount of energy produced by renewable hydro energy facilities located in the United States.
Biogas	0%	0.01%	0.01%	
Biomass	0%	1.56%	1.56%	
Coal	0%	0.14%	0.14%	
Diesel	0%	1.74%	1.74%	
Digester Gas	0%	0.10%	0.10%	
Energy Storage	0%	0.08%	0.08%	
Fuel Cell	0%	0.95%	0.95%	
Geothermal	0%	0.00%	0.00%	
Ground- and Water-source heat pump	0%	0.05%	0.05%	
Hydroelectric/Hydropower	0%	4.70%	4.70%	
Hydrokinetic	0%	0.00%	0.00%	
Jet	0%	0.02%	0.02%	
Landfill Gas	0%	0.36%	0.36%	
Liquid Biofuels	0%	0.12%	0.12%	
Municipal Solid Waste	0%	0.46%	0.46%	
Natural Gas	0%	45.51%	45.51%	
Nuclear	0%	22.51%	22.51%	
Oil	0%	6.34%	6.34%	
Solar Photovoltaic	0%	8.31%	8.31%	
Solar Thermal	0%	0.00%	0.00%	
Trash-to-Energy	0%	1.69%	1.69%	
Wind	0%	4.06%	4.06%	
Wood	0%	0.95%	0.95%	
Total	0%	100.00%	100.00%	

Air Emissions

Carbon dioxide (CO_2), nitrogen oxide (NO_X) and sulfur dioxide (SO_2) emissions rates from these sources in the period 04/01/2025 – 03/31/2026 relative to the regional average, and to the emission rates of a new generating unit.



Labor Information

22% of electricity associated with Direct Energy Service, LLC came from power sources with union contracts with their employees. Labor information based on information provided by ISO New England, Inc. for the period Jan. 1, through December 31, 2024. Information regarding labor disputes is not available.

Notes:

1. Electricity customers in New England are served by an integrated power grid, not particular generating units. The above information is on generating units under contract to Direct Energy Services, LLC in the period **04/01/2025 – 03/31/2026**.

2. You may also call Direct Energy Services, LLC at 1-800-764-0232 or the Massachusetts Division of Energy Resources at 1-617-626-7300.

3. Direct Energy Services, LLC will purchase and retire renewable energy certificates representing the environmental attributes associated with the applicable amount of renewable energy produced from hydro energy generation facilities in the U.S. You will not have electricity from a specific generation facility delivered directly to your service address, but your purchase ensures that renewable energy equal to 100% of your paid electricity usage is produced using renewable resources and delivered to the U.S. power grid on an annual basis.