Direct Energy Services, LLC ~ Toll-Free Phone: 1-844-827-0609
PO Box 180 - Tulsa, OK 74101-0180 ~ www.directenergy.com
csdirectenergy@directenergy.com

SCHEDULE A TO TERMS AND CONDITIONS

DISCLOSURE SUMMARY

Electric supply service in

EVERSOURCE NEW HAMPSHIRE

PRODUCT NAME	Live Brighter 12 Months at 14.59c/kWh; $0 cancellation fee		
LENGTH OF THE AGREEMENT	12 monthly billing cycles.		
FIXED PER KWH PRICE	$0.14590/KWH		
CHARGES	Your bill will be calculated using the rate per kilowatt hour multiplied by kilowatt hours used.		
FIXED PRICE RESIDENTIAL CUSTOMERS WHO USE	500 kWh	1000 kWh	1500 kWh
WILL PAY	$0.14590	$0.14590	$0.14590
ENVIRONMENTAL CHARACTERISTICS	No.		
EARLY TERMINATION FEE	See your right to rescind and applicable rescission period in the "Your Right to Rescind or Cancel Service" section of the terms and conditions.		
LATE PAYMENT FEE	No.		
RENEWAL TERMS	At the end of the Initial Term, the Agreement will either automatically renew on a month-to-month basis at a variable price per kWh with no early cancellation fee or at a new fixed rate depending on the plan selected unless the agreement is terminated or transferred within five (5) days following the renewal notice. See Terms and Conditions for additional details.		
ELECTRIC ASSISTANCE PROGRAM	Consistent with the New Hampshire Public Utilities Commission's ruling[1], customers who receive a benefit from the Electric Assistance Program ("EAP") will be able to apply the EAP discount to the energy supply portion of their electric utility bill.		

[1]New Hampshire PUC Order No. 26,132 in Docket DE 18-057 - Statewide Low-income Electric Assistance Program dated May 4, 2018.

Your Utility will remain responsible for the delivery of power to your home and will continue to respond to any service calls and emergencies. Switching to Direct Energy will not impact the reliability of your electric service. Your Utility will continue to bill you on their regular billing cycles, and their bill will include the charges under your Agreement with Direct Energy. Your payments will be due as set out in those bills.