Direct Energy Services, LLC ~ Toll-Free Phone: 1-888-566-9988
www.directenergy.com ~ csdirectenergy@directenergy.com

SCHEDULE A TO TERMS AND CONDITIONS

RATE PLAN SUMMARY

Natural gas supply service in

DUKE ENERGY

INITIAL / RENEWAL TERM SUPPLY RATE	Fixed rate of $0.63230 per CCF. (See the Terms & Conditions for additional details.)
INITIAL TERM	18 monthly billing cycles.
EFFECTIVE DATE	Your service will begin on your meter reading date as determined by your NGU ' s tariff.
EARLY CANCELLATION FEES DURING INITIAL	$0
RENEWAL PERIOD FOR SUPPLY RATE	We will send written notification prior to the expiration of your fixed price period, which will explain your contract renewal and pricing options. Your service will automatically continue under the specified terms unless you contact us to cancel the contract. Renewal to Fixed: Any fixed renewal term will not exceed your initial term length. Renewal to Variable: If your service continues on a month-to-month variable price plan, we will determine the variable supply price at our discretion according to the factors listed in your Terms and Conditions. Our service will continue on a month to month basis without your or our affirmative consent and despite any monthly changes in prices or terms and conditions until either of us cancels the contract.
ELECTRIC/NATURAL GAS CONTACT INFORMATION AND EMERGENCY CONTACT	For energy emergencies, contact Duke at 1-800-543-5599. For general inquiries call 1-800-544-6900 or write to 1000 E Main Street, Mail Drop WP 890 Plainfield, IN 46168.

Your Utility will remain responsible for the delivery of power and/or natural gas to your home and will continue to respond to any service calls and emergencies. Switching to Direct Energy will not impact the reliability of your electric and/or natural gas service. Your Utility will continue to bill you on their regular billing cycles, and their bill will include the charges under your Agreement with Direct Energy. Your payments will be due as set out in those bills. If you are a Supplier Consolidated Billing customer, Direct Energy will begin to bill you on the utilities regular billing cycles. The utility charges will also be shown on these consolidated bills.