

SCHEDULE A TO TERMS AND CONDITIONS

RATE PLAN SUMMARY

Electricity supply service in

AEP COLUMBUS SOUTHERN POWER

| You are purchasing a Renewable Energy Product this is supported 100% by renewable energy credits and you pay the fixed rate of \$0.05590 per KWH for the Initial Term of your Agreement. This rate includes your energy and transmission charges and excludes taxes, utility delivery charges and other utility charges and fees. |
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| If this box is checked, you chose the Renewable Energy Plan! |
| 24 monthly billing cycles. |
| After you enter into this Agreement, the term of this Agreement will begin on the next available meter read date that your electric generation supplier is changed to Direct Energy by the EDU. The Initial Term of your service will begin on the start date of the next monthly billing cycle. |
| After the Initial Term, your Agreement will automatically continue on a month-to-month basis, and you will pay a variable price per KWH, which may be higher or lower each monthly billing cycle. This price includes your energy and transmission charges and excludes taxes, utility delivery charges and other utility charges and fees. The renewal is automatic and does not require your affirmative consent, althought there may be a change to the price or the terms and conditions in the Agreement. During the Renewal Period, the product you purchase from Direct Energy will not be a Renewable Energy Product. |
| For emergencies, contact American Electric Power at 1-800-672-2231. For general inquiries write to 1 Riverside Plaza, Columbus, OH 43215. |
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Your Utility will remain responsible for the delivery of power and/or natural gas to your home and will continue to respond to any service calls and emergencies. Switching to Direct Energy will not impact the reliability of your electric and/or natural gas service. Your Utility will continue to bill you on their regular billing cycles, and their bill will include the charges under your Agreement with Direct Energy. Your payments will be due as set out in those bills. If you are a Supplier Consolidated Billing customer, Direct Energy will begin to bill you on the utilities regular billing cycles. The utility charges will also be shown on these consolidated bills.