Direct Energy Services, LLC ~ Toll-Free Phone: 1-888-566-9988
www.directenergy.com ~ csdirectenergy@directenergy.com

# SCHEDULE A TO TERMS AND CONDITIONS

## RATE PLAN SUMMARY

Natural gas supply service in

DUKE ENERGY

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|---|---|
| **INITIAL / RENEWAL TERM SUPPLY RATE** | Fixed rate of $0.43900 per CCF. (See the Terms & Conditions for additional details.) |
| **RATE PLAN TYPE** | If this box ☐ is checked, you chose the Connect to Comfort Plan! |
| **INITIAL TERM** | 18 monthly billing cycles. |
| **EFFECTIVE DATE** | Your service will begin on your meter reading date as determined by your NGU's tariff. |
| | $0 |
| **RENEWAL PERIOD FOR SUPPLY RATE** | After the Initial Term, unless Direct Energy sends written notice indicating otherwise, your service will automatically continue each month without additional notice, and you will pay a variable rate per CCF, which may be higher or lower each monthly billing cycle. This rate excludes utility-related charges and taxes. Any written notice will be sent in a time frame prescribed by the Public Utilities Commission of Ohio and apprise you of any proposed changes in the terms and conditions of the Agreement, including your right to renew, terminate or renegotiate the Agreement. See the Terms and Conditions for further information. |
| **ELECTRIC/NATURAL GAS CONTACT INFORMATION AND EMERGENCY CONTACT** | For energy emergencies, contact Duke at 1-800-543-5599. For general inquiries call 1-800-544-6900 or write to 1000 E Main Street, Mail Drop WP 890 Plainfield, IN 46168. |

Your Utility will remain responsible for the delivery of power and/or natural gas to your home and will continue to respond to any service calls and emergencies. Switching to Direct Energy will not impact the reliability of your electric and/or natural gas service. Your Utility will continue to bill you on their regular billing cycles, and their bill will include the charges under your Agreement with Direct Energy. Your payments will be due as set out in those bills. If you are a Supplier Consolidated Billing customer, Direct Energy will begin to bill you on the utilities regular billing cycles. The utility charges will also be shown on these consolidated bills.