

SCHEDULE A TO TERMS AND CONDITIONS

RATE PLAN SUMMARY

Electricity supply service in
 NATIONAL GRID (MA)

INITIAL / RENEWAL TERM SUPPLY RATE	You are purchasing a Renewable Energy Product this is supported 100% by renewable energy credits and you pay the fixed rate of \$0.11790 per KWH for the Initial Term of your Agreement. This rate includes your energy and transmission charges and excludes taxes, utility delivery charges and other utility charges and fees.
RATE PLAN TYPE	If this box <input checked="" type="checkbox"/> is checked, you chose the Renewable Energy Plan!
INITIAL TERM	36 monthly billing cycles.
EFFECTIVE DATE	The Initial Term of your service will begin on the meter read date that your Electric Utility changes your electric generation supplier to Direct Energy.
EARLY CANCELLATION FEE DURING INITIAL TERM	\$0
RENEWAL PERIOD FOR SUPPLY RATE	At the end of the Initial Term, the Agreement will either automatically renew on a month-to-month basis at a variable price per kWh with no early cancellation fee or at a new fixed rate depending on the plan selected. In the latter instance, a renewal notice containing information about the renewal terms and your cancellation rights will be mailed prior to the end of the Initial Term. See the Terms of Service for additional details.
ELECTRIC/NATURAL GAS CONTACT INFORMATION AND EMERGENCY CONTACT	NATIONAL GRID (MA) Customer service: (800) 233-5325; Your utility will continue to deliver the electricity and you will continue to pay the utility for this service. You should call the utility in the event of any emergencies, outages, etc.

Your Utility will remain responsible for the delivery of power and/or natural gas to your home and will continue to respond to any service calls and emergencies. Switching to Direct Energy will not impact the reliability of your electric and/or natural gas service. Your Utility will continue to bill you on their regular billing cycles, and their bill will include the charges under your Agreement with Direct Energy. Your payments will be due as set out in those bills.