

DISCLOSURE LABEL

Direct Energy Services, LLC

Generation Price

Average price per kWh for customers at different levels of use in the period 01/01/2024 – 12/31/2024. Prices do not include regulated charges for customer service and delivery.

| | Residential - Avg. Price per kWh | | | | Commercial - Avg. Price per kWh | | | |
|---------------------------|----------------------------------|---------|-----------|-----------|---------------------------------|------------|------------|------------|
| Avg. Use per Month | 250 kWh | 500 kWh | 1,000 kWh | 2,000 kWh | 1,000 kWh | 10,000 kWh | 20,000 kWh | 40,000 kWh |
| National Grid | 0.17580 | 0.17580 | 0.17580 | 0.17580 | N/A | N/A | N/A | N/A |
| Eversource Energy (NSTAR) | 0.16646 | 0.16646 | 0.16646 | 0.16646 | N/A | N/A | N/A | N/A |
| Eversource Energy (WMECo) | 0.19555 | 0.19555 | 0.19555 | 0.19555 | N/A | N/A | N/A | N/A |

Contract

Contract Terms: You will receive a fixed or variable electricity supply price for the number of months specified in the Term section of your Massachusetts Electric Supply Contract Summary. After that, your contract will automatically renew to a new price at the end of the contract term unless you inform Direct Energy otherwise. The new price may be higher or lower than the existing price. Direct Energy will contact you no later than thirty (30) days before each automatic renewal to notify you of your supply options. For Price Comparison purposes, please refer to your latest bill, invoiced by the utility, to see your supply rate charged by us.

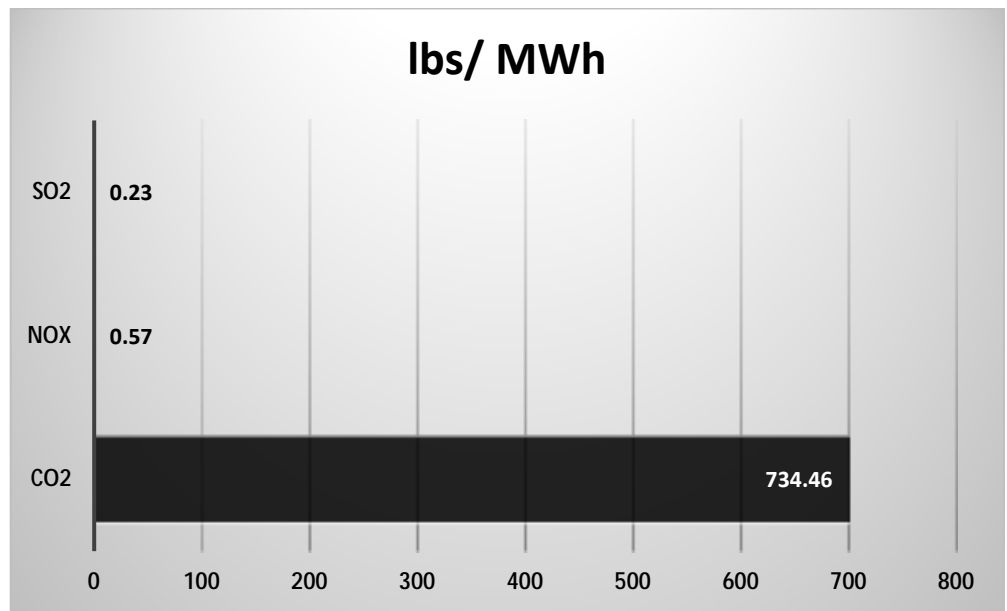
Power Sources

Demand for electricity from all Direct Energy Services, LLC customers in the period 01/01/2024 – 12/31/2024 was met by generation from the following sources. (Total % may not equal sum due to rounding)

| Power Sources | Known Resources | System Power | Total | Direct Energy Services, LLC Green Electricity |
|------------------------------------|-----------------|--------------|---------|---|
| Air-source heat pump | 0% | 0.39% | 0.39% | If you are enrolled in a Green electricity product, you are supporting cleaner electricity by offsetting 100% of your annual paid electricity usage with an equivalent amount of energy produced by renewable hydro energy facilities located in the United States. |
| Biogas | 0% | 0.01% | 0.01% | |
| Biomass | 0% | 1.51% | 1.51% | |
| Coal | 0% | 0.24% | 0.24% | |
| Diesel | 0% | 1.12% | 1.12% | |
| Digester Gas | 0% | 0.10% | 0.10% | |
| Energy Storage | 0% | 0.07% | 0.07% | |
| Fuel Cell | 0% | 0.87% | 0.87% | |
| Geothermal | 0% | 0.00% | 0.00% | |
| Ground- and Water-source heat pump | 0% | 0.04% | 0.04% | |
| Hydroelectric/Hydropower | 0% | 5.91% | 5.91% | |
| Hydrokinetic | 0% | 0.00% | 0.00% | |
| Jet | 0% | 0.01% | 0.01% | |
| Landfill Gas | 0% | 0.40% | 0.40% | |
| Liquid Biofuels | 0% | 0.35% | 0.35% | |
| Municipal Solid Waste | 0% | 0.49% | 0.49% | |
| Natural Gas | 0% | 47.75% | 47.75% | |
| Nuclear | 0% | 22.52% | 22.52% | |
| Oil | 0% | 4.66% | 4.66% | |
| Solar Photovoltaic | 0% | 7.86% | 7.86% | |
| Solar Thermal | 0% | 0.00% | 0.00% | |
| Trash-to-Energy | 0% | 1.88% | 1.88% | |
| Wind | 0% | 3.04% | 3.04% | |
| Wood | 0% | 0.78% | 0.78% | |
| Total | 0% | 100.00% | 100.00% | |

Air Emissions

Carbon dioxide (CO₂), nitrogen oxide (NO_x) and sulfur dioxide (SO₂) emissions rates from these sources in the period 01/01/2024 – 12/31/2024 relative to the regional average, and to the emission rates of a new generating unit.



Labor Information

75% of electricity associated with Direct Energy Services, LLC came from power sources with union contracts with their employees. Labor information based on information provided by ISO New England, Inc. for the period Jan. 1, through December 31, 2023. Information regarding labor disputes is not available.

Notes:

1. Electricity customers in New England are served by an integrated power grid, not particular generating units. The above information is on generating units under contract to DES in the period 01/01/2024 – 12/31/2024.
2. You may also call DES at 1-800-764-0232 or the Massachusetts Division of Energy Resources at 1-617-626-7300.
3. Direct Energy Services, LLC will purchase and retire renewable energy certificates representing the environmental attributes associated with the applicable amount of renewable energy produced from hydro energy generation facilities in the U.S. You will not have electricity from a specific generation facility delivered directly to your service address, but your purchase ensures that renewable energy equal to 100% of your paid electricity usage is produced using renewable resources and delivered to the U.S. power grid on an annual basis.