

## SCHEDULE A TO TERMS AND CONDITIONS

### CONTRACT SUMMARY FOR INITIAL TERM

Electricity supply service in

West Penn Power

<b>ELECTRIC GENERATION SUPPLIER INFORMATION</b>	Direct Energy Services, LLC PO BOX 180, Tulsa, OK 74101-0180 Telephone No.: 1-888-734-0741 (M-F 8am-8pm ET; Sat. 8am-5pm ET) www.directenergy.com
<b>PRICE STRUCTURE</b>	Direct Energy is responsible for the electric generation service charges. During the Initial Term, the rate for electric generation service per KWH is fixed.
<b>GENERATION RATE</b>	\$0.05990 per KWH
<b>STATEMENT REGARDING SAVINGS</b>	<p><b>If this box <input checked="" type="checkbox"/> is checked, you chose the Standard Electric Plan!</b></p> <p><b>If this box <input type="checkbox"/> is checked, you chose the Renewable Energy Plan!</b></p> <p><b>If this box <input type="checkbox"/> is checked, you chose the Comfort &amp; Control Plan!</b></p>
<b>INCENTIVES</b>	Direct Energy does not guarantee any savings during the Initial Term.
<b>START DATE</b>	See page three (3) of this letter for a list of all incentives of which you are currently eligible.
<b>INITIAL TERM</b>	The Initial Term of this Agreement will start on the next available meter read date after your electric generation supplier is changed to Direct Energy by your EDC.
<b>EARLY CANCELLATION FEES DURING INITIAL TERM</b>	18 monthly billing cycles.
<b>RENEWAL TERMS</b>	\$0  <p><b>You can avoid the early termination fee and the device cost recovery fee by completing the Initial Term.</b></p> <p>Prior to the expiration date of the Initial Term, you will receive two separate written notifications explaining the proposed changes to the terms of service and your options going forward. The first notification will be provided no more 60 days and no less than 45 days in advance of the expiration of the Initial Term. The second notification will be provided at least 30 days in advance. If you find the change(s) unacceptable, you may choose another supplier or return to EDC service without any penalty to you. If you do not respond to the notifications, your service with Direct Energy will continue under the new terms and the Agreement, as amended, will automatically renew on a month-to-month basis <b>or</b> to another fixed term contract as set forth in the notifications with no early cancellation fee or device cost recovery fee.</p>
<b>ELECTRIC DISTRIBUTION COMPANY CONTACT INFORMATION</b>	West Penn Power Emergency contact: (800) 544-4877; Customer service: (800) 686-0021; <a href="http://www.firstenergycorp.com">http://www.firstenergycorp.com</a> Your utility will continue to deliver the electricity and you will continue to pay the utility for this service. You should call the utility in the event of any emergencies, outages, etc.