

# THIRD PARTY SUPPLIER CONTRACT SUMMARY FOR:



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| <p>Third Party Supplier Information:<br/> <b>By entering into this contract, you are agreeing to purchase your electricity supply from this supplier.</b></p> | <p>Direct Energy Services, LLC, PO Box 180, Tulsa, OK 74101-0180<br/>                 1-888-548-7540, <a href="http://www.directenergy.com">http://www.directenergy.com</a>, <a href="mailto:csdirectenergy@directenergy.com">csdirectenergy@directenergy.com</a><br/>                 GSL-0088/ESL-0078<br/>                 Direct Energy will be responsible for the energy supply portion listed on your utility bill.</p>  |
| <p>Price Structure:</p>   | <p>You will pay a fixed amount per KWH for the Initial Term, listed below, of your agreement.</p>   |
| <p>Supply Price:</p>  | <p>\$0.11590 per KWH</p>  |
| <p>Statement Regarding Savings:</p>   | <p>This product is not guaranteed to provide savings compared to the default utility rate.</p>  |
| <p>Amount of time required to change from TPS back to default service or to another TPS:</p>  | <p>Please allow up to two (2) billing cycles for a return to default utility service or movement to another energy supplier, should you choose to cancel your agreement with Direct Energy.</p>   |
| <p>Incentives:</p>  | <p>Please refer to the Account Breakdown page (if any) for a listing of any applicable incentives you elected to receive.</p>   |
| <p>Right to Cancel/Rescind:</p>   | <p>You will have seven (7) calendar days from the date of your utility's confirmation notice to cancel this agreement by contacting your utility with the contact information listed below.</p>   |
| <p>Contract Start Date:</p>   | <p>Your Initial Term will begin on your next meter read date after your utility processes your enrollment request. Your switch to Direct Energy may take up to two (2) billing cycles.</p>  |
| <p>Contract Term/Length:</p>  | <p>18 monthly billing cycles.</p>   |
| <p>Cancellation/Early Termination Fees: (per account)</p>   | <p>You can cancel this Agreement at any time without an early cancellation fee. To cancel your service, you must contact Direct Energy using the contact information provided in</p>  |
| <p>Renewal Terms:</p>   | <p>At the end of your Initial Term with Direct Energy, your agreement will continue on a month-to-month basis and you will pay a variable price per KWH, unless you contact Direct Energy to discuss new, fixed pricing plans. This variable price may be higher or lower each monthly billing cycles. You may also return to default utility service or change energy suppliers. Our service will continue until either of us cancels the contract.</p>  |
| <p>Complaints:</p>  | <p><b>Slamming is the unauthorized change of a customer's electric power supplier or natural gas supplier from one company to another.</b> To report this practice or to file other complaints, you may contact the Board of Public Utilities, Division of Customer Assistance at (800) 624-0241 or visit <a href="https://www.state.nj.us/bpu/assistance/complaints/inquiry.html">https://www.state.nj.us/bpu/assistance/complaints/inquiry.html</a>. You may also contact us and pursue other remedies as specified in this contract below.</p> |
| <p>Distribution Company Information:</p>  | <p>JCP&amp;L Emergency contact: (888) 544-4877; Customer service: (330) 761-4348; <a href="https://www.firstenergycorp.com/jersey_central_power_light.html">https://www.firstenergycorp.com/jersey_central_power_light.html</a>. Your utility will continue to deliver the electricity and you will continue to pay the utility for this service. You should call the utility in the event of any emergencies, outages, etc.</p>  |

Para obtener una versión en español del contrato, comuníquese con atención al cliente al 1-888-548-7540.